

### **Financial Assistance at Kedren:**

Our mission is to provide quality integrated health and behavioral health services to children, youth, adults, and families irrespective of immigration status, residency, language, culture, gender, ethnicity, religion, sexual orientation, or one's ability to pay. As a Federally Qualified Health Center (FQHC) and a baseline behavioral health provider contracted with the Los Angeles County Department of Mental Health, Kedren is committed to working with our patients through any financial issues, including finding ways to make primary care and behavioral health care more affordable and accessible. If you are having trouble paying for all or some of your primary care, we encourage you to talk with a Kedren Financial Counselor or someone in our business office about how we can help you.

**What Is Covered?** For primary care and behavioral services at Kedren provided under the Federally Qualified Health Center designation, we provide financial assistance to eligible patients on a sliding fee scale basis, with discounts ranging from 75 to 100 % based on ability to pay.

**How to Apply?** Any patient may apply to receive financial assistance. A patient seeking financial assistance must provide supporting documentation specified in the application, unless Kedren indicates otherwise. The application form may be obtained in person, by telephone, or from the website noted below.

### **Other Assistance:**

**Coverage assistance:** If you are without health insurance, you may be eligible for other government and community programs. We can help you discover whether these programs (including Medicaid and Local Government Programs) can help cover your primary care or behavioral health care bills. We also can help you apply for these programs.

**Uninsured Discounts:** Kedren offers a discount for patients who may not have health insurance coverage. Please contact us about our discount program.

**Emergency Care:** Kedren does not provide emergency medical or psychiatric services.

**Contact Us for Financial Assistance Help or Applications** For more information about getting help with your Kedren primary care health care bills, please call or visit a front desk at Kedren. We can give you any forms you need and can help you apply for assistance. Patients are strongly encouraged to ask for financial help before receiving medical treatment, if possible. Patients can also apply at any time while receiving treatment and for a period of time following receipt of your initial bill.

If you have questions or would like to receive a financial assistance application form, please contact below:

By telephone: 1-323-233-0425 or our website at: [www.kedren.org](http://www.kedren.org)